



Ralston
Metal Products Limited

Warranty Policy

Ralston Metal Products expressly warrants that equipment and material manufactured by it will be free of defects in material, and workmanship at the date of shipment. This warranty is exclusive and is offered in lieu of all implied or statutory warranties (including without limitation, warranties as to merchantability or fitness for a particular purpose or arising from course of dealing or usage of trade) or any implied warranties of representations. All claims under this warranty must be made in writing and delivered to Ralston Metal Products prior to the expiration of one (1) year from the date of shipment from our warehouse. Upon receipt of a timely claim, Ralston Metal Products shall inspect the item or items claimed to be defective, Ralston Metal Products shall, at its option, modify, repair, or replace, free of charge, any item or items which Ralston Metal Products determines to have been defective at the time of shipment from the factory, excluding normal wear and tear. Inspection may be performed at the Ralston Metal Products plant, and freight for returning items to the plant for inspection shall be paid by Ralston Metal Products. Ralston Metal Products cannot be held responsible for the wrong enclosure type selection since environmental conditions are beyond our control. Ralston Metal Products shall have no responsibility if the item was improperly stored, installed, operated, maintained, modified and/or repaired by an organization other than Ralston Metal Products. The foregoing shall be Ralston Metal Products sole and exclusive liability and buyer's sole and exclusive remedy for any breach of warranty or for any other claim based on any defect in, or non-performance of, the equipment and material, whether based on breach of contract, including negligence or strict liability.